

## **First Jackson Bank's NetTeller Online Banking and FJBMobile App are changing**

Our Online Banking link will change from NetTeller Login to **Online Banking Login** located on our website at [firstjacksonbank.com](http://firstjacksonbank.com). Our FJBMobile APP will change to **FIRST JACKSON BANK** App.

If you use the APP, you will need to delete the old APP and download the new APP from your APP Store or Google Play Store. The current website link and APP will be disabled on the evening of **May 15** and new link and APP will be available the morning of **May 16**.

When logging in **Online Banking** for the first time, you will use your current Login ID and password. You will then be required to configure two-factor authentication (2FA). This means receiving a code via text or email to complete the login process. We recommend using a mobile phone that is easily accessible. **Applying two-factor authentication allows us to not force a password change every six months.** If you have forgotten your Login ID or Password, you can recover them as long as we have current email and phone number information for you in our system.

You will need to reset any **ALERTS** you might have set such as Low Balance Alerts since they will not carry over during the conversion.

**Thank you for allowing First Jackson Bank to service your banking needs!**